

If The Lights Go Out

December 2011-January 2012

Douglas PUD strives to provide reliable electric service to all our customers. Unfortunately, power outages happen, especially during winter storms. If the lights do go out, please follow these steps:

- First check the breakers in your electric panel. If they are still in the on position, check to see if your neighbors lights are on.
- Call the PUD office at 884-7191 (East Wenatchee) 686-4501 (Bridgeport) or 1-800-503-7990 (County Wide). Please give your name, address, phone number and outage information.
- Turn off or unplug your electric equipment.
- Turn down the thermostats on your electric heaters, and turn off the breaker to your water heater.
- Keep your refrigerator and freezer doors closed.
- Stay away from downed power lines and trees.
- Tune into the local radio stations or **Follow @DouglasPUD** on Twitter for outage updates.

We respond to outages immediately. We appreciate your patience as we work to restore service.

We always like to hear what you have to say. Please, if you have any comments or questions write them down and send this back with your payment. Thanks~

Keep Warm this Winter

As the weather turns colder, here are some tips for to help maintain a comfortable and energy-efficient home:

- Set your thermostat as close to 68 degrees as comfortable.
- Check to make sure your foundation vents are closed. If your vents do not close, taping a piece of plastic on the outside will help considerably. This will keep your home warmer and help protect against frozen water pipes.
- If you've had problems with freezing pipes in the past, consider letting a cold water faucet drip continuously when the temperature is the coldest.
- Check the weather stripping on exterior doors and windows. Adjust or replace it if you can see light around the door.
- If you've decorated with holiday lights, only turn them on for a few hours in the evening.
- During the day, make sure all unnecessary lights are off, particularly outdoor lighting.
- Close your drapes to help retain heat. Make sure your heating registers are not covered by the drapes.

Carbon Monoxide Kills!

Never use a generator, grill, camp stove or other gasoline, propane, natural gas or charcoal burning devices inside a home, garage, basement, crawlspace or any partially enclosed area. Locate these devices away from doors, windows and vents that could allow carbon monoxide to come indoors.



Public Utility District **No.1 of Douglas County**

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